

# Monthly NEWSLETTER

Housing Navigation and Enhance Care Management

MY INSURANCE SERVICES INC 1<sup>st</sup> issue october 2024

## CEO's Message

#### ALINA MUKHOPADHYAY CEO, MISI COMMUNITY SOLUTIONS

Hello Everyone,

#### I'm delighted to welcome you to our very first MISI newsletter!

This is more than just a publication it's a monthly gathering point for our MISI family, where we can celebrate the achievements we've reached together and stay connected on the important milestones and events we're shaping as a team.

Through this newsletter, we aim to keep everyone informed, inspired, and united as we work toward our mission.

I want to express my deepest gratitude to each one of you for your hard work, dedication, and the collaborative spirit that fuels our success.

The incredible results we've achieved during the month of October 2024 are a testament to the strength and commitment of our team, and I'm proud of how we support each other in making a meaningful difference for the communities in need around us.

As we look forward to the coming month, let's carry this momentum forward with renewed energy and inspiration.



Wishing you all a fantastic November 2024 and continued success. Keep up the great work!

## Motivional Speach

#### MOTIVATIONAL SPEECH BY **OLENA PIURA**

Today, I want to take a moment to acknowledge the tremendous impact we make through our work.

Enhanced Care Management isn't merely about completing tasks or following routines; it's about transforming lives, one step at a time.

Each person we serve brings a unique story, a set of challenges, and a profound need for the kind of care and compassion we are privileged to provide.



Let us continue on this journey—caring deeply, working tirelessly, and making a meaningful difference, each and every day.

# Employees of the month

#### OCTOBER

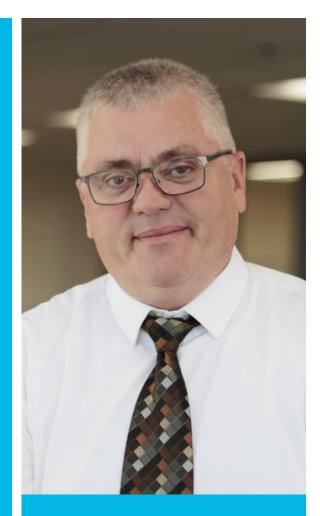
#### SUSTAINABILITY TEAM

We are delighted to recognize Nick Gontar as our Employee of the Month.

Nick is an exceptional individual, contributing not only as a Sustainability Navigator but also as a dedicated volunteer at SOL Church.

His ability to balance these commitments is truly admirable. Despite being a proud grandparent, Nick brings youthful energy and enthusiasm to his work, rivaling that of someone much younger.

He is always willing to extend a helping hand and provide steadfast support in any situation.



#### Nicolas Gontar

Congratulations, Nick, and thank you for your outstanding dedication and positive impact.

# Employees of the month

#### OCTOBER

#### ECMTEAM

Let us take a moment to recognize and appreciate Lyudmila Navrotskaya.

She has an exceptional gift for making everyone feel like family in just moments.

Lyudmila embodies empathy and warmth, bringing an atmosphere of comfort and connection to our team.

Beyond being an outstanding colleague, she is also a devoted wife and mother, making her an inspiring presence in all aspects of her life.



Lyudmila Navrotskaya

Congratulations, Lyudmila! Your dedication and positive impact are truly appreciated!



Pavel Gorbenko October

#### NAVIGATION TEAM

We are thrilled to acknowledge Pavel, our outstanding "notes killer," who consistently meets deadlines, brings delicious treats to the office, and is always willing to lend a helping hand.

His positivity and dedication make him a highly valued and appreciated member of our team!

#### Notes killer

<image>

Vita Stolyarchuk September

#### HOUSING NAVIGATOR

Vita Stolyarchuk is our record holder for deposits and brings a unique blend of sweetness and humor to the office.

She works tirelessly to create a warm and beautiful workspace, thoughtfully ordering and arranging decor to enhance our environment.

Her dedication and creativity make our office a more enjoyable place for everyone.

Thank you, Vita, for all that you do!

## Welcome Aboard

We are thrilled to introduce the newest members of our MISI family! Each brings unique talents, perspectives, and enthusiasm to our team.



**I'm Lara Almosli,** an enthusiastic and passionate person with a strong background in English literature and content creation. I'm inspired by the power of language and creativity to bring people together, and I strive to create spaces where everyone feels valued and connected. Through writing, illustration, and the love for language,I'm always eager to explore new ways to connect and inspire!

#### WELCOME ABOARD

As we continue to grow, we look forward to the fresh ideas and energy they will bring. Let's give them a warm MISI welcome and support them as they embark on this exciting journey with us.

#### Welcome to the team!



Pavlo Dribnokhod Deposit shopper



Yulianna Leonova Office Assistant



Tetiana Shambra Sustainability Navigator



Liudmyla Zagura LCM



Natalia Serjant Accounting Manager



Zhanna Hayduchenko LCM



Liliya Yakubovskaya Sustainability Navigator

#### **CELEBRATING OUR TEAM'S BIRTHDAYS!**

#### Let's take a moment to wish these wonderful people a fantastic birthday month



Marzia Taheri 01 October



**Diana Borsuk** 11 October



Vladimir Ozeruga 21 October



**Olha Kolhofer** 21 October



Hafiz Mohammadi 23 October



Yelena Obutkova 27 October



28 October



Yuliia Karamushka Anton Mykhailenko 28 October



Tatiana Sirotina 06 November



Natalia Apostu 16 November



Umitkul Turlybekova 16 November



Sedigha Saadat 22 November



Leila Dolgieva 23 November



### October Achievements

#### OCTOBER 15 - CELEBRATING WELL DESERVED PROMOTIONS IN THE ECM TEAM

We're excited to announce the well-deserved promotions of two outstanding team members in Enhanced Care Management. Please join us in congratulating our new leads:



ROMAN LUNICHKIN LEAD INTAKE SPECIALIST

NADIIA NAKONECHNA LCM SUPERVISOR

Congratulations to both on this significant achievement! Here's to your continued success and the positive impact you bring to our team.

#### OCTOBER 20 - LAUNCH OF THE MISIPROGRAMS YOUTUBE CHANNEL



We're thrilled to announce that our YouTube channel, MISIPrograms, has officially launched! In our first video, we dive into the inspiring journey of Alina Mukhopadhyay, whose vision and dedication led to the creation of MISI Community Solutions. This story highlights the mission and impact of MISI, offering a behind-the-scenes look at the challenges and triumphs that shaped our organization.

#### Don't miss out! Subscribe to MISIPrograms and stay tuned for upcoming videos that showcase our programs, success stories, and community initiatives.

Help us spread the word by sharing our channel on your social media together, we can build a stronger community!

#### OCTOBER 24 – MEMBERSHIP WITH THE ROSEVILLE CHAMBER OF COMMERCE

We're honored to announce our membership with the Roseville Chamber of Commerce! On October 24, we attended the Chamber Breakfast, where

### MISI Community Solutions was officially introduced to the community.





### Events & Workshops

#### **OCTOBER 5 - RAICES MONARCA FESTIVAL**



#### OCTOBER 6 - FESTIVAL TAMAL



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#### OCTOBER 19 - PARASOLKA FRESH START



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#### **OCTOBER 20 - HARVEST FESTIVAL**







#### OCTOBER 24 - HARVEST FESTIVAL BY RANCHO CODOVA JOB CENTER











#### OCTOBER 25 - HEALTH FAIR IN RIVER CITY FOOD BANK

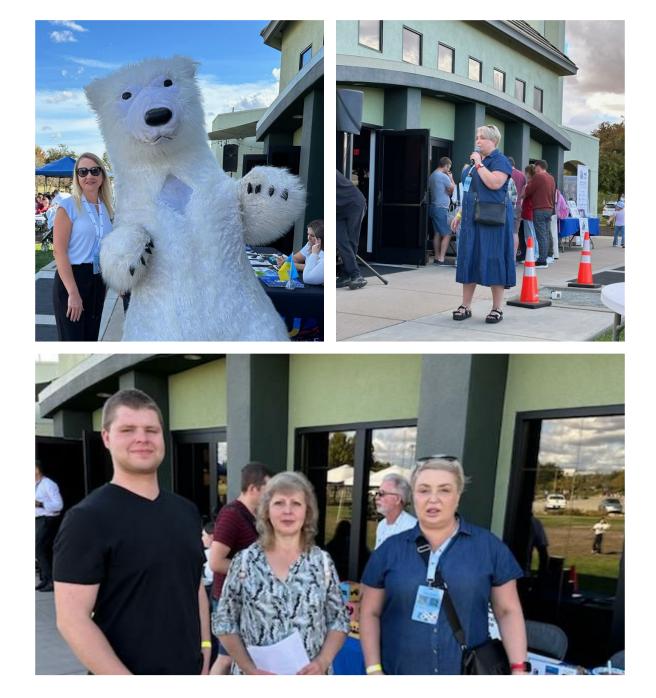


#### **OCTOBER 25**

#### PRESENTATION FOR COMMUNITY HEALTH CENTER AND BIRTH & BEYOND TEAM.



#### OCTOBER 27 - UKRAINIAN KOLO, EVENT FOR IMMIGRANTS



### Our Office Life

At MISI, our office is filled with collaboration, creativity, and a shared drive to make a difference. Every day, we come together to support each other and grow as a team.





October 18 grateful member

October 22 Nursing Lesson October 23 Filming Process





October 10 Total black Thursday



October 8 Hi from Dubai!



October 2 Matching day



October 16 New office first lunch together



October 3 Sacramento Office move-i



#### COMMERCIAL PHONE COMMUNICATION PROVIDER



MISI is set to upgrade its phone communication system to OOMA, a highly regarded commercial phone service provider widely recognized for its reliable solutions across California.

This upgrade aims to enhance MISI's communication capabilities, delivering improved call quality, flexibility, and advanced features tailored to support efficient, modern business communications.

As a trusted provider, OOMA offers a range of scalable options designed to meet the diverse needs of organizations, ensuring a seamless transition and robust connectivity for the MISI team.

# 5-Star Google Reviews

We're pleased to announce that **Volodymyr Savych** will be heading our review collection initiative to strengthen MISI's online presence. Volodymyr will reach out to each team member to ensure we gather meaningful feedback.

For now, we encourage everyone to share the provided links with friends and family who can support us with a five-star review, ideally mentioning your name. Starting in November, our focus will shift to collecting authentic reviews from our members, so your support during this initial phase is crucial.

Thank you for contributing to the success of this effort!



# October Trainings

NEW EMPLOYEE ONBOARDING 30 OCTOBER

TRAINING FOR COOPERATION BETWEEN THE TWO 31 OCTOBER

TRAINING FOR COOPERATION BETWEEN THE TWO DEPARTMENTS. SUS / NAV 31 OCTOBER

NAV/INTAKE TRAINING EVERY THURSDAY

ECM TRAINING EVERY THURSDAY

### Upcoming Events





#### Community

members, Afghan families, and kids are invited to join us for a day of fun at our Sacramento location. At the same time, attendees can learn more about our services.

#### November 6

THE GRAND OPENING OF MISI'S SACRAMENTO OFFICE!

6 PM – 9 PM

We will be welcoming community leaders, guests from local organizations, and members of the Afghan community. Attendance is by RSVP only

November 8

GALA AWARD

Gala Award MISI's representatives will participate in this Gala event.



We are planning this event from 2:00 PM to 7:00 PM, during which we will be giving away turkeys to families in need to support their Thanksgiving celebrations

### Together, we innovate, inspire, and impact

MISI is where teamwork meets transformation.



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