



MISI

Community
Solutions

Monthly NEWSLETTER

Housing Navigation and
Enhance Care Management

**MY INSURANCE
SERVICES INC**

1ST ISSUE | OCTOBER

2024

CEO's Message

ALINA MUKHOPADHYAY
CEO, MISI COMMUNITY
SOLUTIONS

Hello Everyone,

I'm delighted to welcome you to our very first MISI newsletter!

This is more than just a publication it's a monthly gathering point for our MISI family, where we can celebrate the achievements we've reached together and stay connected on the important milestones and events we're shaping as a team.

Through this newsletter, we aim to keep everyone informed, inspired, and united as we work toward our mission.

I want to express my deepest gratitude to each one of you for your hard work, dedication, and the collaborative spirit that fuels our success.

The incredible results we've achieved during the month of October 2024 are a testament to the strength and commitment of our team, and I'm proud of how we support each other in making a meaningful difference for the communities in need around us.

As we look forward to the coming month, let's carry this momentum forward with renewed energy and inspiration.



Wishing you all a fantastic November 2024 and continued success. Keep up the great work!

Motivional Speech

MOTIVATIONAL SPEECH BY **OLENA PIURA**

Today, I want to take a moment to acknowledge the tremendous impact we make through our work.

Enhanced Care Management isn't merely about completing tasks or following routines; it's about transforming lives, one step at a time.

Each person we serve brings a unique story, a set of challenges, and a profound need for the kind of care and compassion we are privileged to provide.



*Let us continue on this journey—caring deeply,
working tirelessly, and making a meaningful
difference, each and every day.*

Employees of the month

OCTOBER

SUSTAINABILITY TEAM

We are delighted to recognize Nick Gontar as our Employee of the Month.

Nick is an exceptional individual, contributing not only as a Sustainability Navigator but also as a dedicated volunteer at SOL Church.

His ability to balance these commitments is truly admirable. Despite being a proud grandparent, Nick brings youthful energy and enthusiasm to his work, rivaling that of someone much younger.

He is always willing to extend a helping hand and provide steadfast support in any situation.



Nicolas Gontar

Congratulations, Nick, and thank you for your outstanding dedication and positive impact.

Employees of the month

OCTOBER

ECM TEAM

Let us take a moment to recognize and appreciate Lyudmila Navrotskaya.

She has an exceptional gift for making everyone feel like family in just moments.

Lyudmila embodies empathy and warmth, bringing an atmosphere of comfort and connection to our team.

Beyond being an outstanding colleague, she is also a devoted wife and mother, making her an inspiring presence in all aspects of her life.



Lyudmila Navrotskaya

Congratulations, Lyudmila! Your dedication and positive impact are truly appreciated!



Pavel Gorbenko

October

NAVIGATION TEAM

We are thrilled to acknowledge Pavel, our outstanding “notes killer,” who consistently meets deadlines, brings delicious treats to the office, and is always willing to lend a helping hand.

His positivity and dedication make him a highly valued and appreciated member of our team!

Notes killer



Vita Stolyarchuk

September

HOUSING NAVIGATOR

Vita Stolyarchuk is our record holder for deposits and brings a unique blend of sweetness and humor to the office.

She works tirelessly to create a warm and beautiful workspace, thoughtfully ordering and arranging decor to enhance our environment.

Her dedication and creativity make our office a more enjoyable place for everyone.

Thank you, Vita, for all that you do!

Welcome Aboard

We are thrilled to introduce the newest members of our MISI family! Each brings unique talents, perspectives, and enthusiasm to our team.



Lara Almosli
Call Center
(Arabic community)

I'm **Lara Almosli**, an enthusiastic and passionate person with a strong background in English literature and content creation. I'm inspired by the power of language and creativity to bring people together, and I strive to

create spaces where everyone feels valued and connected. Through writing, illustration, and the love for language, I'm always eager to explore new ways to connect and inspire!

WELCOME ABOARD

As we continue to grow, we look forward to the fresh ideas and energy they will bring. Let's give them a warm MISI welcome and support them as they embark on this exciting journey with us.

Welcome to the team!



Pavlo Dribnokhod
Deposit shopper



Yulianna Leonova
Office Assistant



Tetiana Shambra
Sustainability Navigator



Liudmyla Zagura
LCM



Natalia Serjant
Accounting Manager



Zhanna Hayduchenko
LCM



Liliya Yakubovskaya
Sustainability Navigator

CELEBRATING OUR TEAM'S BIRTHDAYS!

Let's take a moment to wish these wonderful people a fantastic birthday month



Marzia Taheri
01 October



Diana Borsuk
11 October



Vladimir Ozeruga
21 October



Olha Kolhofer
21 October



Hafiz Mohammadi
23 October



Yelena Obutkova
27 October



Yuliia Karamushka
28 October



Anton Mykhailenko
28 October



Tatiana Sirotna
06 November



Natalia Apostu
16 November



Umitkul Turlybekova
16 November



Sedigha Saadat
22 November



Leila Dolgieva
23 November

HAPPY
Birthday

October Achievements

OCTOBER 15 – CELEBRATING WELL DESERVED PROMOTIONS IN THE ECM TEAM

We're excited to announce the well-deserved promotions of two outstanding team members in Enhanced Care Management. Please join us in congratulating our new leads:



ROMAN LUNICHKIN
LEAD INTAKE SPECIALIST

NADIIA NAKONECHNA
LCM SUPERVISOR

Congratulations to both on this significant achievement! Here's to your continued success and the positive impact you bring to our team.

OCTOBER 20 – LAUNCH OF THE MISIPROGRAMS YOUTUBE CHANNEL



We're thrilled to announce that our YouTube channel, MISIPROGRAMS, has officially launched! In our first video, we dive into the inspiring journey of Alina Mukhopadhyay, whose vision and dedication led to the creation of MISI Community Solutions. This story highlights the mission and impact of MISI, offering a behind-the-scenes look at the challenges and triumphs that shaped our organization.

Don't miss out! Subscribe to MISIPROGRAMS and stay tuned for upcoming videos that showcase our programs, success stories, and community initiatives.

Help us spread the word by sharing our channel on your social media together, we can build a stronger community!

OCTOBER 24 – MEMBERSHIP WITH THE ROSEVILLE CHAMBER OF COMMERCE

We're honored to announce our membership with the Roseville Chamber of Commerce! On October 24, we attended the Chamber Breakfast, where

MISI Community Solutions was officially introduced to the community.



Roseville Area
CHAMBER
of **COMMERCE**

Events & Workshops

OCTOBER 5 – RAICES MONARCA FESTIVAL



OCTOBER 6 – FESTIVAL TAMAL



OCTOBER 19 – PARASOLKA FRESH START



OCTOBER 20 – HARVEST FESTIVAL



OCTOBER 24 - HARVEST FESTIVAL BY RANCHO CODOVA JOB CENTER



OCTOBER 25 - HEALTH FAIR IN RIVER CITY FOOD BANK



OCTOBER 25

**PRESENTATION FOR COMMUNITY HEALTH
CENTER AND BIRTH & BEYOND TEAM.**



OCTOBER 27 - UKRAINIAN KOLO, EVENT FOR IMMIGRANTS



Our Office Life

At MISI, our office is filled with collaboration, creativity, and a shared drive to make a difference. Every day, we come together to support each other and grow as a team.



Hafiz Celebrating



October 18
grateful member



October 22
Nursing Lesson



October 23
Filming Process



Vladimir Ozeruga Birthday



October 10
Total black Thursday



October 8
Hi from Dubai!



October 2
Matching day



October 16
New office first lunch together



October 3
Sacramento Office move-i

OOMA

COMMERCIAL PHONE COMMUNICATION PROVIDER



MISI is set to upgrade its phone communication system to OOMA, a highly regarded commercial phone service provider widely recognized for its reliable solutions across California.

This upgrade aims to enhance MISI's communication capabilities, delivering improved call quality, flexibility, and advanced features tailored to support efficient, modern business communications.

As a trusted provider, OOMA offers a range of scalable options designed to meet the diverse needs of organizations, ensuring a seamless transition and robust connectivity for the MISI team.

5-Star Google Reviews

We're pleased to announce that **Volodymyr Savych** will be heading our review collection initiative to strengthen MISI's online presence. Volodymyr will reach out to each team member to ensure we gather meaningful feedback.

For now, we encourage everyone to share the provided links with friends and family who can support us with a five-star review, ideally mentioning your name. Starting in November, our focus will shift to collecting authentic reviews from our members, so your support during this initial phase is crucial.

*Thank you for contributing to the
success of this effort!*



October Trainings

NEW EMPLOYEE ONBOARDING

30 OCTOBER

TRAINING FOR COOPERATION BETWEEN THE TWO

31 OCTOBER

TRAINING FOR COOPERATION BETWEEN THE TWO DEPARTMENTS. SUS / NAV

31 OCTOBER

NAV/INTAKE TRAINING

EVERY THURSDAY

ECM TRAINING

EVERY THURSDAY

Upcoming Events

November
3

CONNECT EVENT
(HOUSE OF BREAD
CHURCH)

11 AM – 1 PM

November
5

OFFICE MEETING
AND US ELECTION
DAY

10 AM – 11 PM

November
5

IMMIGRANTS'
EVENT IN BETHANY
CHURCH

7 PM – 9 PM

November
6

OPEN HOUSE IN
SACRAMENTO
OFFICE

10 AM – 4 PM

Community members, Afghan families, and kids are invited to join us for a day of fun at our Sacramento location. At the same time, attendees can learn more about our services.

November
6

THE GRAND OPENING
OF MISI'S SACRAMENTO
OFFICE!

6 PM – 9 PM

We will be welcoming community leaders, guests from local organizations, and members of the Afghan community. Attendance is by RSVP only

November
8

GALA AWARD

Gala Award MISI's representatives will participate in this Gala event.

November
23

HARVEST OF HOPE,
CHARITY EVENT

We are planning this event from 2:00 PM to 7:00 PM, during which we will be giving away turkeys to families in need to support their Thanksgiving celebrations

**Together, we
innovate, inspire,
and impact**

**MISI is where
teamwork
meets
transfor-
mation.**



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