

Monthly NEWS

LETTER 2025



8th ISSUE
MAY 2025

TATIANA
SIROTINA

TATIANA SIROTINA MESSEGE

INTAKE MANAGER

At MISI, the work we do often begins quietly—with a conversation, a question, or simply by being present and ready to listen.

Our team is frequently the first point of contact for individuals and families navigating complex and often overwhelming circumstances.

From that first interaction, we take the time to listen with empathy, understand the challenges being faced, and offer guidance grounded in compassion and respect.

We don't just process information, we build trust. Behind every form, every question, and every request is a person with a story, with hopes, and with real, pressing needs.

Our role is to ensure they don't face those challenges alone. Whether we're helping someone understand their eligibility, connecting them to essential services, or simply offering a moment of reassurance, we serve as a bridge to support and stability.

This work isn't always easy. Some days are filled with urgency, uncertainty, and tough decisions. But it's in those moments that we're reminded why this work matters.

Every kind word, every small effort, and every act of care has the power to create meaningful change in someone's life. We are proud to serve with purpose, with heart, and with unwavering commitment.



There was a total of 234 intakes in May:

144 - with Anthem Blue Cross,
53 - with HealthNet,
22 - with Molina,
15 - with Partnership.

SUCCESS STORIES

We hear many stories of thankful clients who gained financial stability and were assessed for housing and health support programs with the help of MISI Community Solutions. Our company shows high levels of trust and credibility working with major insurance providers and offering government-supported programs.

Here are some statistics for the beginning of 2025: MISI Community Solutions has served 6500 individuals, 850 people received deposit assistance, 1167 clients receiving tenancy support service, 3700 members are receiving medical support, 500 members get free furniture, 362 medically supported meals were provided. Total amount paid for MISI members was \$4200,000.

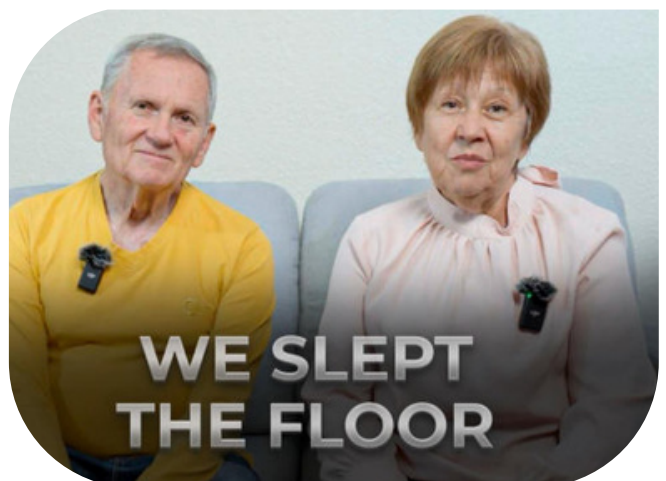
This is a real story from one of our members. She shared her experience of how MISI supported her during a difficult time — helping her find a place to live, schedule doctor appointments, and take care of her health issues. We're grateful for the trust our members place in us. Hearing feedback like this reminds us why we're here — to walk alongside people and support them when they need it most.



https://youtu.be/o1CIT1T1NjU?si=evZ3tUEH_T4oknWs

They had to run away from the war in Ukraine. Despite their elderly age, they decided to start new life in the USA. It was really hard... they faced many challenges, not understanding and had to sleep on the floor before MISI could help them. Now they say they feel like at

home. Hear a touching success story from our clients: "From Nothing to Hope"



https://youtu.be/zuzhEICDvZs?si=UdQ45fCB7vd5a_mw

EMPLOYEES OF THE MONTH



Hamed Habibi **Sustainability Department**

We are delighted to recognize Hamed Habibi as our Employee of the Month! Although Hamed joined our Sustainability Services team only a few months ago, he has quickly made a strong impression with his dedication, professionalism, and outstanding service to our members. Hamed has shown an exceptional ability to learn and adapt, mastering complex housing-related procedures in a very short time. He actively seeks out new information, stays informed on issues affecting our members, and generously shares his knowledge with both colleagues and the people we serve.

What truly sets Hamed apart is his approach to working with our members. He listens carefully, communicates clearly and respectfully, and always strives to ensure that each person feels supported and understood. Whether resolving housing concerns or connecting members to critical resources, Hamed consistently delivers thoughtful, timely, and effective support.

He also brings a strong work ethic to everything he does—managing a high volume of tasks with accuracy, meeting every deadline, and always stepping in to help the team when needed. Please join us in congratulating Hamed on this well-earned recognition. We're proud to have him on our team!

EMPLOYEES OF THE MONTH



Andrey Salabai Housing Department

From the Navigation Department, we are proud to recommend Andrey Salabai as Employee of the Month. Andrey consistently demonstrates dedication, professionalism, and a strong team spirit in everything he does. He is diligent in completing his documentation and SOAP notes, maintains timely and respectful communication with program members, and ensures that his work meets the high standards we strive for. His strong IT skills have also been a tremendous asset—he often assists the team with technical issues and supports others in using our systems more efficiently.

What truly sets Andrey apart is his willingness to go above and beyond his regular Navigator duties. Whether it's helping with lunch preparation, taking out the trash, or assembling furniture for new move-ins, Andrey is always the first to volunteer. He never hesitates to step in where needed, and his positive attitude makes him a pleasure to work with. We are truly grateful to have Andrey as part of our team. His reliability, initiative, and helpfulness make a meaningful difference every day. He is not only an excellent Navigator, but also a valuable contributor to our department's success and culture. Andrey is a great asset to the company, and we believe he wholeheartedly deserves to be recognized as Employee of the Month.

WELCOME ABOARD



Ashraf Sayed Mansurs
LCM



Gena Conto Campos
LCM



Daniil Dychok
Intake Specialist



Mohammad Quimizada
HTS Specialist



EVENTS AND MEETINGS

EVENTS AND MEETINGS



Volunteering for the Free Community Clinic



Highlands Community Charter and Technical School Resource Fair



Cultural Festival at Community Outreach Academy

EVENTS AND MEETINGS



Celebrating Alina Mukhopadhyay's community impact –
"Person of the Year" Award at the Yarmarka Festival



Vendors at Mriya Fest



International Kids Fest

EVENTS AND MEETINGS



Dinner with families in Masjid Emam-e-Azam



Sacramento Afghan Support Center Week



EVENTS AND MEETINGS



Community Outreach - Grace Avenue Bible Church



Introduction of MISI Services to the Latino Leadership Council Team

EVENTS AND MEETINGS



Eric Schwimmer from Anthem Blue Cross visited MISI Roseville Office

EVENTS AND MEETINGS



MISI Representatives were invited for Coffee with the Ukrainian Consulate



With Assemblyman Josh Hoover, Diann Rogers President & CEO at Rancho Cordova Area Chamber of Commerce and Shelly Blanchard Executive Director

EVENTS AND MEETINGS



Partnership meeting with Sacramento Region Refugee Coalition Coordinator Genevieve Levy



MISI Community Solutions proudly joined the Rancho Cordova Chamber event, connecting with local business leaders, celebrating community partnerships, and receiving our official membership plaque as a new member of this vibrant network.

EVENTS AND MEETINGS



MISI Community Solutions is excited to partner with SDHC Pharmacy to expand the support we provide to our community members!



With Lorraine Carl Community Engagement Manager and Coordinator of Spring Service Day 2025, Rancho Cordova



Big news! MISI Community Solutions is now an official member of the Citrus Heights Chamber of Commerce! We're excited to join this incredible network of local businesses and community leaders as we continue our mission to support and uplift individuals and families in need. Here's to new partnerships, greater impact, and a stronger community — together!

EVENTS AND MEETINGS



Educational Training for MediCal Providers and partners



Thank you Transform Health for the amazing networking.
With Stephanie Landrum Hall and Tianna Morgan Arbulu



Great to meet our MCP partners here - Anthem Blue Cross, Molina, Health Net, Partnership, and Kaiser. It's a pleasure to work together in support of our communities!

EVENTS AND MEETINGS



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EVENTS AND MEETINGS



Strategic partnership meeting with Jordane Tofighi, Deputy Director Northern California International Rescue Committee Office and Manezha Sukhanyar, Program Supervisor at IRC



Smart Shopping Workshop Presented by our partners from IRC

UPCOMING EVENTS

Join us for the events, invite your friends, stop by our both – see you there:

June 1

Family Field Day

10 am – 2 pm

Tahoe Park

June 6

Community Celebration

10 am – 4 pm

SALAM Islamic Center

June 14

4th Annual Run to Foster Hope

8 am – 1 pm

William Land Park

June 14

Ukrainian Soul Fest

10 am – 3 pm

3344 Mission Ave Carmichael

June 17

Let's Talk Careers: Job Fair

10 am – 1 pm

1333 Grand Ave Sacramento

June 20

Coffee and Care with MISI" /

World Refugee Day Celebration

10 am – 12 pm

MISI Roseville Office

June 21

Sacramento's 22nd Annual

Juneteenth Festival

9 am – 6 pm

William Land Regional Park

June 26

Rancho Cordova Business Expo

2025

8:30 am – 2:30 pm

Rancho Cordova City Hall

June 28

Ladies meetup – Vision Board

11 am – 1 pm

MISI Roseville Office

MISI PODCAST

How Events help us grow and get more community connections. Listen to the interview with MISI Event Manager Ksenia Nedyeyina, please like and comment to help our YouTube Channel grow



<https://youtu.be/EEOTwizCZoc?si=4d tNVAcfvQIDNJkL>

We partner with different apartment complexes and individual property owners. Hear the interview with Natalia Selezneva, Puerta Villa Apartments manager and learn about her experience of work with MISI Community Solution. Like and write a comment to help our YouTube Channel grow.



<https://www.youtube.com/watch?v=zfMVS3q6bUM>

GOOGLE REVIEWS



“

"Thank you very much to the entire MISI team and in particular to Angella for her work and competent attitude



Alii



“

Hello, I would like to leave a review of your employees who work very well, do their jobs well, and especially the girl who you call at any time, both on weekends and at night, she always answered and in any situation she will understand the situation and even helped me choose furniture, many thanks.



Zebo Sadulloeva



“

I'm very grateful to MISI Community Solutions for their help with the housing assistance program. The staff is professional, kind, and supportive. Special thanks to Maria, who spent her time helping my family and showed great attention and care. Thanks to her, we received help with our rent through the MISI program. Wishing the organization continued success.



Olena Strelkovska



“

I would like to thank MISI company with all my heart for their colossal help, and especially our curator Elena Shipunova! We have never met such a responsive, sensitive and kind-hearted person! We were especially happy to communicate and receive information on all issues. Thank you very much for your support and care! Thank you again from the bottom of my heart! I wish you good health, personal well-being.



Iuliia Tkachenko



“

Thank you so much for such help. We are very glad that we were able to improve our living conditions. And to our navigator Spozhmay Paktiawal. She did her job perfectly.



Kamal Nadri



“

I would like to express my deep gratitude to MISI Roseville, which supported us at an important moment. Financial assistance was approved for us, and these funds really helped a lot. Thanks to them, we were able to cover the main expenses and safely pass this stage without unnecessary stress. Special thanks to our manager Mitya, who was always in touch, answered all questions in detail and accompanied us at every stage. Her attentive and empathetic attitude deserves the warmest words.



Sasha Egorova

CELEBRATING BIRTHDAYS IN JUNE



2
June

Davyd Shambra
Operation coordinator



6
June

Maiia Ksenofontova
LCM



8
June

Alexander Miskevich
Housing Navigator



8
June

Maksym Rudniev
LCM



10
June

Andrei Veselov
LCM



17
June

Halyna Chornodub
LCM



24
June

Olga Androshchuk
LCM



26
June

Pavlo Dribnokhod
Deposits shopper



26
June

Milana Archakova
Housing Navigator



27
June

Diana Dychok
Call-Agent



30
June

Farahnaz Sharuq
Call Center

★ H A P P Y ★
Birthday ★ ★ ★

INSPIRATIONAL QUOTES

“

Refugees are not a burden.
They are a responsibility.

~ Desmond Tutu

”

“

Refugees are not helpless. They
are people with skills, talents,
and aspirations. They simply
need the chance to show it.

~ Filippo Grandi,
UN High Commissioner
for Refugees

”

“

Refugees are survivors,
not victims.

~ Mahmoud, Refugee
Activist

”

“

Refugees bring a richness
and diversity to our
societies that should be
celebrated.

~ Zeid Ra'ad Al Hussein,

Former UN High Commissioner
for Human Rights

”

“

It is the obligation of every
person born in a safer room to
open the door when someone
in danger knocks.

~ Dina Nayeri, Author

and Advocate

”

“

When we deny refugees the
right to seek safety and a better
life, we deny our own humanity.

~Angelina Jolie, UNHCR Special Envoy

”

“

The Lord watches over the
strangers; he upholds the orphan
and the widow, but the way of the
wicked he brings to ruin.

~ Psalm 146:9 (NRSV)

”

“

Refugees are not looking for
pity; they want a chance to
rebuild their lives with
dignity.

~ Mahmoud, Refugee Activist

”



www.myisi.net



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Fill out the application



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